

June 7, 2021

To whom it may concern:

ISO/IEC 17025 is a company level accreditation based on a standard published by the International Organization for Standardization entitled "*General requirements for the competence of testing and calibration laboratories*," which establishes a laboratory quality management system.

On 24 January 2019, nearly 2 ½ years ago, Climet's calibration lab in Redlands, California; as well as our satellite office in Charlottesville, Virginia, became ISO 17025:2017 accredited. Climet's most recent copy of our ISO 17025 certificate can be downloaded at no charge: <http://www.climet.com/iso/>

Prior to this date, several end-users requested reverse traceability for the equipment used in the calibration of Climet particle counters and microbial air samplers. This was because Climet was not ISO 17025 accredited *at that time*. To confirm, reverse traceability documentation is audited annually as part of maintaining Climet's ISO 17025 laboratory accreditation, and is not required to be sent to end customers.

Subsequently, Climet will no longer include reverse traceability documentation with new production orders.

Anticipated customer impact is negligible.

The reduction in paperwork will streamline internal processes for customers, and will also make Climet's shipping processes and procedures more efficient.

Customers or distributors may upon request order this documentation, which will be billed at a nominal fee, originally established at \$100 per set, subject to change at anytime without advanced notice.

If you have any questions, please contact our inside sales team at sales@climet.com or by telephone at +1 (909) 793-2788. Thank you for allowing Climet the opportunity to serve you.

Best Regards,



Jim Strachan, MBA
General Manager