

March 20, 2020

Dear Valued Customer:

As you may be aware, the California Government, on 3/19/2020, issued Executive Order N-33-20, known as the ***California Stay-At-Home Order*** due to the COVID-19 outbreak.¹

The executive order from the Governor of California states there are, “*16 critical infrastructure sectors,*” which are exempt from the executive order. Climet is engaged in the manufacture of airborne particle counters and microbial air samplers used primarily in pharmaceutical cleanrooms. Also, we provide critical services (i.e., calibration and repair services) that are subject to regulatory audit for our customers, of which 90% to 95% are biopharmaceutical drug producers and other regulated life science organizations. This morning, I have been in contact with the United States Department of Homeland Security (DHS), who confirmed that Climet Instruments Company, “*produces unique products for biopharmaceutical drug manufactures, etc.*” This falls within the *healthcare supply chain*, which itself falls within the *Healthcare and Public Health Sector*, which is identified as one of the 16 critical infrastructure sectors.^{2 3 4}

Therefore, Climet is at the present time maintaining normal business hours, although many employees are working remotely from their homes where possible.

Climet is working diligently to ensure components and supply shortages are mitigated, and plans are already in place to increase our flexibility ensuring business continuity through these uncertain times. We anticipate continuing to ship orders within our standard 6-8 week lead time, and we are currently building up assemblies and sub-assemblies to ensure this goal is met or exceeded.

If you have any further questions, I welcome the opportunity to speak with you further.

Best Regards,



Jim Strachan
General Manager
JStrachan@climet.com

¹ <https://covid19.ca.gov/img/Executive-Order-N-33-20.pdf>

² <https://www.cisa.gov/healthcare-and-public-health-sector>

³ <https://healthcareready.org/healthcare-supply-chain/bc/>

⁴ <https://files.asprtracie.hhs.gov/documents/aspr-tracie-partnering-with-the-healthcare-supply-chain-during-disasters.pdf>