

March 14, 2023

Dear Valued Customers:

**Cyber security** is mission-critical because it safeguards all types of data against theft, loss, and ransom attacks. Regarding the CI-x70 family of portable particle counters, the need to provide enhanced cyber security features is now a requirement among many of our largest pharmaceutical drug manufacturers.

Our CI-x70 portable particle counter includes new encryption technologies. Moreover, the particle counter mitigates 'Surface Area' vulnerabilities. For those interested in Wi-Fi data communications, the CI-x70 comes standard with WPA2-Enterprise and EAP-TLS enabling the use of digital certificates for authentication (i.e., radius server). Administrative users can also enable password complexity, robust sample abort reporting, and other advanced data integrity features.

### **Firmware Moving Forward**

These new capabilities and enhancements on new product orders are provided at no additional price under firmware revision 3.65 or greater. Due to electronic part obsolescence and shortages, and due to new merging technologies, Climet can no longer manufacture or downgrade firmware below 3.65.

In an effort to assist our customers to leverage these new technologies Climet will, for the next 18 months ending October 31, 2024, provide free firmware upgrades upon customer request. This will include programming and labor at no cost. If there are hardware upgrades required, these will be provided at cost.

If you have any questions, please contact our inside sales team at [sales@climet.com](mailto:sales@climet.com) or by telephone at +1 (909) 793-2788. Or, contact your local international distributor. Thank you for allowing Climet the opportunity to serve you.